

Terms of Use for the PrintCloud Solution RicohMobilePrint.COM at the IOC Event in Milano

1. Scope of Application

These Terms of Use govern the use of the Cloud Printing Service ("RicohMobilePrint.COM") by participants of the IOC Event ("Users") during the term of the Event. By using the Service, the User agrees to be bound by these Terms.

2. Description of services

- The printing service allows users to send print jobs to a printer provided at the venue via a web portal and printer driver.
- The technical provision of the service is carried out by the printing infrastructure service provider Ricoh Deutschland GmbH, which has been commissioned by the IOC.
- The print jobs are processed via a software environment hosted in the Microsoft Azure cloud.

3. Eligibility

The use of the PrintCloud solution is only permitted to registered customers. By registering and using the Solution, you agree to these Terms of Use as well as the **Microsoft Terms of Use**, in particular the Microsoft Cloud Terms of Service.

The eligibility for use will automatically expire at the end of the event.

3.1 Authentication and Print Pickup

- The collection of print jobs is carried out exclusively via the multifunctional devices provided at the event by Ricoh Italia Srl.
- A 6-digit code **is required for authentication**, which is sent to the user **by e-mail** after successful registration.
- The code must be treated confidentially and may not be passed on to third parties.
- Unclaimed print jobs are automatically **deleted after 2 hours for security and storage reasons**.

4. Responsibilities

- **User responsibility:**
 - The user is responsible for the selection, transmission and confidentiality of his documents.
 - The user must ensure that he or she has all the necessary rights to the uploaded content and does not submit any illegal content.
- **Service providers:**
 - The print infrastructure service provider provides the technical infrastructure "as available".
 - No guarantee is expressly **given for uninterrupted availability or freedom from errors**.
 - There is no guarantee that all document types or file formats can be successfully processed or printed.

5. Limitation of Liability

- To the extent permitted by law, the liability of the printing infrastructure service provider and the event operator is limited to cases of intent and gross negligence.
- Liability for indirect damages, consequential damages or lost profits is excluded.
- The use of the service is at the user's own risk.

6. Data protection

- The processing of print jobs is carried out exclusively for the purpose of performing the printing function.
- There is no content control or permanent storage of documents beyond the time necessary for order processing.
- All data collected or stored in the course of the event will be deleted **after** the end of the event in accordance with the data protection guidelines. No further processing or storage will take place.
- The user is responsible for what content is printed by him/her via the PrintCloud solution.
- Further details can be found in the data protection information of the event operator.

7. Reference to Microsoft Azure

- Since the software is operated in the Microsoft Azure cloud, the [Microsoft Terms of Use](#) and the Microsoft Privacy Statement also apply. (<https://azure.microsoft.com/support/legal/>)
- The User acknowledges that the operation of the Print Service depends on the functionality of the Microsoft Azure platform.

8. Changes to the Terms

The Event Operator reserves the right to amend these Terms of Use at any time with effect for the future.